



! CUSTOMER NOTICE

At Maya Lounge, we take our customers' Health & Safety very seriously and we are working to keep people safe during this challenging time whilst still providing an amazing experience with us. To help us do so, we have put some Special Measures in place.

Please help us keep you safe

Cleaning

- We have increased our cleaning and disinfection routines. We frequently sanitise customer touch areas such as pay points
- Our staff pay particular attention to thorough hand washing and avoid touching their face, nose or mouth
- We have strict procedures in place to prevent staff with any signs of Covid-19 infection from working

Table Booking

- Maximum bookings of SIX people
- Booking information will be stored for 21 days for Track & Trace purposes
- Our Lounge Policy still applies
- Please ensure all guests arrive promptly

At the Venue

- Respect our queuing system, designed to keep customers 2 metres apart
- Maintain a separation distance of 2 metres, whilst moving around by following our One Way System signs around the venue
- Remain seated at your allocated seat and avoid moving around the venue unnecessarily

Shisha

- Please see advise from Public Health England below
- We highly advise a maximum of ONE Shisha per person
- We offer disposable hose as standard with all our Shishas and all our pipes are completely washed and cleaned after every use

Public Health England

What are the risks of coronavirus for shisha smokers?

Shisha smoking carries all the health risks of smoking and sharing the mouthpiece or smoking hose greatly increases the risk of spreading coronavirus. Public Health England strongly advises against sharing any smoking devices/pipe.

<https://www.nhs.uk/smokefree/why-quit/coronavirus-covid-19-smoking>

Please wash your hands as often as possible

Thank you for your help to keep us all safe